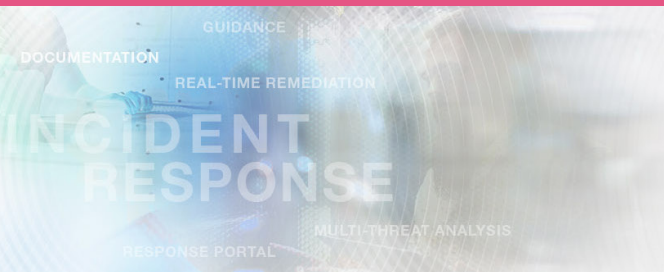
Incident Response Service

MITIGATE YOUR RISKS WHEN THE WORST HAPPENS



Check Point
Incident Response Service

EMERGENCY RESPONSE

Are you under attack? Call our toll-free hotline or email us now.

GLOBAL COVERAGE

Australia: 1800-467-476
Austria: 0800 281467
Belgium: 0800 71 606
Brazil: 0-800-591-9043
Bulgaria: 0800 46 023
Canada: +1(866)923-0907
Colombia: 01800-518-9368
Denmark: 808-20303
Germany: 0800-183-0489
Hong Kong: 800-906-060
Hungary: 06-800-20089
India: 000-800-040-1307
Indonesia: +62-21-27899834
Israel: 1-809-457227
Jamaica: 1-866-837-4568
Japan: (0800) 0800-888-3034
Kenya: 0800 221 9007
Mauritius: 802-049-0012
New Zealand: 0800-453749
Nigeria: +234-1-227-8927
Norway: 800-25-060
Russia: 8-10-8002-6951012
Saudi Arabia: +966 0811-100-8153
Singapore: 800-492-2448
South Africa: 080-098-4054
Spain: 900-804914
Sweden: +46-101388675
Switzerland: 0800 835 281
UK: 0-800-088-5471
Ukraine: 0-800-501732
United States: +1(866)923-0907

Country not listed?
Email us at:
emergency-response@checkpoint.com

HELP WHEN YOU NEED IT MOST

When a security incident happens, the steps you take are critical to a successful outcome. Responding to an incident can be daunting. Where do you start? How quickly can you assess and contain the threat? Who do you call for help?

The Check Point Incident Response Team is here to help, 24x7x365. We're a comprehensive service with responders that are equipped to quickly investigate and contain attacks and a focus on getting you back to business fast.

HOW DOES OUR SERVICE WORK?

Within 30 minutes, our responders engage with you to handle any aspect of a security incident, big or small. We have a broad range of services designed to contain and remediate your incident. We then offer a post-incident report to provide you with the technical details of the attack, identify the root cause, and make recommendations to prevent or mitigate future attacks.

KEY SERVICE BENEFITS

Complete Incident Handling

We handle the entire incident lifecycle from triage to containment and remediation with detailed documentation and reports.

Extension of your SOC/IR Teams

Our team leverages individual service components with your existing teams to cover specific needs or gaps.

A Bridge to Research and Intelligence

The Incident Response Team works hand in hand with Check Point global research teams, intelligence partners, national Computer Emergency Response Teams (CERT), and law enforcement to understand the broader context of your security event.

Proactive Services

We use the experiences from handling thousands of incidents per year to help advanced customers prepare for the worst. Not only do we prepare your systems and networks, but we also prepare your IT staff and executive management.

UNIQUE SERVICE CAPABILITIES

REACTIVE

Multi-threat Analysis

Check Point is the only company to offer insight and remediation for different types of threats, including:

- Firewall
- IPS
- Applications
- Data Loss
- Malware
- Botnets
- Unauthorized access
- Denial of Service

Real-time Remediation

Real-time remediation is only possible with access to real-time data. We collect your logs and then encrypt, compress and store them for immediate access to data should an attack occur. Your logs are refreshed every 30 days to capture the latest information and speed remediation time so you can get back to business. Customers can always view their logs via the Incident Response portal.

Incident Response Services

- Incident management and organization
- Threat hunting
- Threat containment
- Digital forensics (disk/memory/logs/network)
- Malware analysis
- Phishing mail analysis
- DDoS analysis and mitigation
- Incident communications to management level
- Reports tailored for your organization

PROACTIVE

Compromise Assessment

Our team works with your organization to actively hunt for signs of current or past compromise. This includes reviewing existing security architecture, looking for vulnerabilities, and identifying risky configurations. We perform a thorough search across your network, endpoint (Windows and Li-nux), and email (on-premise and cloud).

Maturity Assessment

We work with your organization to review the entire security ecosystem with a focus on your security event flow and streamlining response time.

Incident Response Plans and Playbooks

IR planning is stressful. It's critical to provide a detailed incident response plan that's understood by the organization. Our experience can help you navigate IR design plan challenges. We also create brief, tactical playbooks used for handling detailed technical tasks during incidents.

Enhance Your Capabilities

Our focus is to educate and hone your staff's skills and abilities to respond to incidents as they happen. We provide assistance at any stage of the incident handling process from complete ownership to augmenting your existing internal capabilities.

FURTHER INFORMATION

To get more information on Incident Response Services, contact your local Check Point representative or go to:
https://www.checkpoint.com/support-services/threatcloud-incident-response/