
Course Objectives

Part 1: Introducing Full Disk Encryption

Chapter 1: Full Disk Encryption Overview

- Given Privileged Permissions and Permissions Settings as defined in Full Disk Encryption, define the role of users and administrators in your organization.
- Considering Full Disk Encryption's encryption technology, choose the most suitable method for authenticating each user type.
- Install and confirm the installation of Full Disk Encryption for the administrator with the installation CDs.

Chapter 2: The Full Disk Encryption Management Console

- Determine access levels for Full Disk Encryption users and create user profiles.
- Select the suitable authentication method for a given deployment.
- Prepare a strategy to deploy Full Disk Encryption to all company endpoints.

Part 2: Support and Maintenance

Chapter 3: Full Disk Encryption Maintenance

- Given existing configuration sets and profiles, implement a Full Disk Encryption deployment for end-users.
- Install Full Disk Encryption on a user's machine to initiate encryption and observe the installation process from the user's perspective.

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- Perform basic profile maintenance procedures such as updating and upgrading profiles from client computers, and using Remote Help to re-permit locked-out users access to their systems.
 - Configure Service Accounts for handling recovery files, update profiles, and upgrade packages.

Chapter 4: Full Disk Encryption Log Management

- View and use the Local Event Database for monitoring and Full Disk Encryption auditing.
- View and transfer the local log file to the central log file.

Chapter 5: Uninstallation, Recovery and Troubleshooting

- Create and deploy an uninstall profile from client computers.
- Develop a plan for recovering encrypted information from a hard disk.
- Customize the preboot environment.
- Troubleshoot a failed installations and repair corrupted boot sectors.

Part 3: SmartCenter for Full Disk Encryption - webRH

Chapter 6: SmartCenter for Full Disk Encryption - webRH

- Install and configure SmartCenter for Full Disk Encryption -WebRH for Web-based remote help.
- Manage Organization Units to control user access and permissions.
- Provide remote help to Full Disk Encryption clients using SmartCenter for Full Disk Encryption -WebRH.