
Course Objectives

Part 1: Introducing Pointsec PC

Chapter 1: Pointsec PC Overview

- Given Privileged Permissions and Permissions Settings as defined in Pointsec PC, define the role of users and administrators in your organization.
- Considering Pointsec PC's encryption technology, choose the most suitable method for authenticating each user type.
- Install and confirm the installation of Pointsec PC for the administrator with the installation CDs.

Chapter 2: The Pointsec PC Management Console

- Determine access levels for Pointsec PC users and create user profiles.
- Select the suitable authentication method for a given deployment.
- Prepare a strategy to deploy Pointsec PC to all company endpoints.

Part 2: Support and Maintenance

Chapter 3: Pointsec PC Maintenance

- Given existing configuration sets and profiles, implement a Pointsec PC deployment for end-users.
- Install Pointsec PC on a user's machine to initiate encryption and observe the installation process from the user's perspective.
- Perform basic profile maintenance procedures such as updating and upgrading profiles from client computers, and using Remote Help to re-permit locked-out users access to their systems.

-
- Configure Service Accounts for handling recovery files, update profiles, and upgrade packages.

Chapter 4: Pointsec PC Log Management

- View and use the Local Event Database for monitoring and Pointsec PC auditing.
- View and transfer the local log file to the central log file.

Chapter 5: Uninstallation, Recovery and Troubleshooting

- Create and deploy an uninstall profile from client computers.
- Develop a plan for recovering encrypted information from a hard disk.
- Customize the preboot environment.
- Troubleshoot a failed installations and repair corrupted boot sectors.

Part 3: SmartCenter for Pointsec - webRH

Chapter 6: SmartCenter for Pointsec - webRH

- Install and configure SmartCenter for Pointsec -WebRH for Web-based remote help.
- Manage Organization Units to control user access and permissions.
- Provide remote help to Pointsec clients using SmartCenter for Pointsec -WebRH.