

**"The PRO** 

report helped

with seeing

issues that I

normally see

otherwise"

-Steve Zelik, Upper

(UCHS)

Chesapeake Health System

may not

# CHECK POINT PRO



# **REDEFINING CUSTOMER SUPPORT**

Are you ready to take your support to the next level? In today's connected world security administrators must always be on and operating at full force, reaction times are crucial for business integrity. Check Point PRO support ensures smooth operations of all IT and business needs by instantly being made aware of any and all risks. Welcome to Check Point *PRO* -- Get proactive support today.



# **REPORTING LIKE A PRO**

Data gathered from your security gateways and management servers is analyzed and consolidated in an actionable report for easy reading. Learn to take preventive measures by using your actionable report and stay protected. You'll also be able to get the jump on analyzing trends from the automated tracking of incidences and resolutions that Check Point PRO support provides.



**Proactive Daily Monitoring** 



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Proactive Ticket Creation

Professional Reporting





Purchase Check Point PRO



Configure Your Check Point Policy



Setup Your Check Point PRO Contacts

### **CHECK POINT PRO SUPPORT BENEFITS**

- Daily Monitoring of your Management and Security Gateways
- Proactive support for fast and accurate remediation
- Recurring detailed report with actionable insights
- Automatic ticket creation and escalation

# **PROACTIVE, PROTECTIVE, PROFESSIONAL**

Check Point PRO Support combines security expertise and machine intelligence to monitor your management and security gateways daily and identify points of failure before they occur.

When a severe issue is detected, a Check Point PRO expert proactively contacts you to help resolve the issue and prevent service downtime. Check Point PRO also provides you with a comprehensive report, delivering an overview of your overall security, diagnostics and actionable insights.



Be sure to <u>review</u> Check Point's support plans to see what option is perfect for you.

#### Learn more about Check Point PRO support.

Contact a PRO expertWorldwide Headquarters | 5 Shlomo Kaplan Street, Tel Aviv 6789159, Israel | Tel: 972-3-753-4555 | Email: info@checkpoint.comcontact\_pro@checkpoint.comU.S. Headquarters | 959 Skyway Road, Suite 300, San Carlos, CA 94070 | Tel: 800-429-4391; 650-628-2000 | Fax: 650-654-4233