PROFESSIONAL SERVICES
HARMONY ENDPOINT JUMPSTART PROGRAM

The Harmony Endpoint Jumpstart service is meant to assist with designing, deploying, validating and supporting your ‘Go Live’ of up to 20 users.

THE SERVICE:
Harmony Endpoint Jumpstart includes the following activities:

Design and Planning
A. Plan the deployment via Infinity Portal or a Smart Endpoint Management Server. In case of on premises deployment: discuss pre-requisites including but not limited to IP addressing, port communication, etc.
B. Ensure the purchased software and licenses contain all the required components for the design.
   I. Gather information related to end user devices including OS version and build.
   II. Gather information related to server devices including OS version and build.
   III. Discuss minimum system resource requirement including but not limited to physical memory and disk space.
   IV. Ensure administrative privilege is available on end-user and server devices.
   V. Check for existing End Point solution the machines.
   VI. Discuss service blades that the customer wants to enable.
C. Check Point Professional Services will document and depict the deployment to ensure the fundamentals are correct from the beginning.
D. Detailed ‘Method of Procedure’ documentation defining the entire install process.

Pre-production and Implementation
A. Provide customer with the necessary packages including but not limited to End Point Management Server Image, Deployment Agent, Jumbo Hot Fix, Smart Console Client, EPM Package, etc.
B. Pre-production setup and configuration of up to one (1) Smart Endpoint Management cluster.
C. Integration with the one (1) Active Directory domain.
D. Upload and configure Endpoint Client software packages in order to prepare the initial client package.
E. Configure the software deployment rules to push the initial client to the relevant organizational units as per the Active Directory Configuration.
F. Provide the initial client to the customer for installation using SCCM or GPO.
G. Validate that the deployment was successful on the Smart Endpoint Management server.
H. Define generic rule base and configure enterprise security blades as per customer requirement.
I. Export and install of EPS.msi package with preconfigured blades if required.

Production Cutover:
A. Out of hours cutover/Go Live assistance.

Knowledge Transfer:
A. Management Setup, Installation and Maintenance.
Documentation:
A. Elaborate questionnaire to confirm connectivity requirements and proposed design.
B. Detailed ‘Method of Procedure’: a document depicting the entire install process with every command and configuration step used in the deployment.
C. Sign-off/Check sheet ensuring install to Check Point best practices.

Add-On options:
Additional blocks of user deployment in 50 user chunks.

Out of Scope:
➢ Deployment is limited to one (1) cluster of Smart Endpoint Management.
➢ Deployment, or pilot deployment, to a maximum of twenty (20) users.
➢ Policy conversion/migration from other third-party vendors to Check Point.
➢ Training material and delivery.
➢ Post ‘Go Live’ review or optimization.
➢ Uninstallation of any third-party vendor solutions from end-user or server machines.
➢ Configuration of Full Disk Encryption and/or BitLocker Management blade

SKU:
CPTS-PRO-HAR-ENDPOINT-JS-1Y

Learn more: To find out more, email us at ps@checkpoint.com.