

PROFESSIONAL SERVICES

HARMONY MOBILE JUMPSTART PROGRAM



CHECK POINT
PROFESSIONAL SERVICES
Consult • Design • Deploy • Operate • Optimize

The Harmony Mobile Jumpstart service is meant to assist with designing, deploying, validating and supporting your 'Go Live' of up to 20 users.

THE SERVICE:

Harmony Mobile Jumpstart includes the following activities:

Design and Planning

- A. Discuss pre-requisites including but not limited to IP addressing, port communication, etc.
- B. Ensure the purchased software and licenses contain all the required components for the design.
 - I. Gather information related to end user devices including OS version and build.
 - II. Gather information related to MDM/EMM/UEM system and requirements.
 - III. Customer must have access to management systems as a full administrator.
 - IV. If using MaaS360 customer must have or request application IDs as provided by IBM (not locally available).
- C. Check Point Professional Services will document and depict the deployment to ensure the fundamentals are correct from the beginning.
- D. Validate user device environment and privacy requirements. IE: BYOD, corporate owned devices, COPE etc.
- E. Detailed 'Method of Procedure' documentation defining the entire install process.

Pre-production and Implementation

- A. Provide customer with the necessary cloud infrastructure access.
- B. Pre-production setup and configuration of up to one (1) Harmony Mobile management console.
- C. Define and assist in creation of Service Account/Administrative accounts needed within UEM.
This will include accounts required for API connections to establish syncing between the systems.
- D. Addition of Application to the Enterprise application store within management system.
- E. Create required groups/OUs/policies within MDM/UEM/EMM solution to enact Harmony Mobile.
- F. Implement Zero Touch configuration for distribution and start-up of application (Protect) if requested.
- G. Configure Generic policy to match customer enterprise requirements within Harmony Mobile dashboard
- H. Customize Harmony Mobile setup email for customer if required (stand-alone users only).
- I. Validate that the deployment was successful.
- J. Define generic rule base and configure as per customer requirement.

Production Cutover:

- A. Out of hours cutover/Go Live assistance.

Knowledge Transfer:

- A. Management Setup, Installation and Maintenance.



YOU DESERVE THE BEST SECURITY

Documentation:

- A. Elaborate questionnaire to confirm connectivity requirements and proposed design.
- B. Detailed 'Method of Procedure': a document depicting the entire install process with every command and configuration step used in the deployment.
- C. Sign-off/Check sheet ensuring install to Check Point best practices.

Add-On options:

Additional blocks of user deployment in 50 user chunks.

Out of Scope:

- Deployment is limited to one (1) Harmony Mobile infrastructure.
- Deployment, or pilot deployment, to a maximum of twenty (20) users.
- Policy conversion/migration from other third-party vendors to Check Point.
- Training material and delivery.
- Post 'Go Live' review or optimization.
- Uninstallation of any third-party vendor solutions from end-user devices.

SKU:

CPTS-PRO-HAR-MOBILE-JS-1Y

Learn more: To find out more, email us at ps@checkpoint.com.