The Harmony Mobile Jumpstart service is meant to assist with designing, deploying, validating and supporting your ‘Go Live’ of up to 20 users.

**THE SERVICE:**
Harmony Mobile Jumpstart includes the following activities:

**Design and Planning**
- A. Discuss pre-requisites including but not limited to IP addressing, port communication, etc.
- B. Ensure the purchased software and licenses contain all the required components for the design.
  - I. Gather information related to end user devices including OS version and build.
  - II. Gather information related to MDM/EMM/UEM system and requirements.
  - III. Customer must have access to management systems as a full administrator.
  - IV. If using MaaS360 customer must have or request application IDs as provided by IBM (not locally available).
- C. Check Point Professional Services will document and depict the deployment to ensure the fundamentals are correct from the beginning.
- D. Validate user device environment and privacy requirements. IE: BYOD, corporate owned devices, COPE etc.
- E. Detailed ‘Method of Procedure’ documentation defining the entire install process.

**Pre-production and Implementation**
- A. Provide customer with the necessary cloud infrastructure access.
- B. Pre-production setup and configuration of up to one (1) Harmony Mobile management console.
- C. Define and assist in creation of Service Account/Administrative accounts needed within UEM. This will include accounts required for API connections to establish syncing between the systems.
- D. Addition of Application to the Enterprise application store within management system.
- E. Create required groups/OU’s/policies within MDM/UEM/EMM solution to enact Harmony Mobile.
- F. Implement Zero Touch configuration for distribution and start-up of application (Protect) if requested.
- G. Configure Generic policy to match customer enterprise requirements within Harmony Mobile dashboard.
- H. Customize Harmony Mobile setup email for customer if required (stand-alone users only).
  - I. Validate that the deployment was successful.
  - J. Define generic rule base and configure as per customer requirement.

**Production Cutover:**
- A. Out of hours cutover/Go Live assistance.

**Knowledge Transfer:**
Documentation:
A. Elaborate questionnaire to confirm connectivity requirements and proposed design.
B. Detailed ‘Method of Procedure’: a document depicting the entire install process with every command and configuration step used in the deployment.
C. Sign-off/Check sheet ensuring install to Check Point best practices.

Add-On options:
Additional blocks of user deployment in 50 user chunks.

Out of Scope:
➢ Deployment is limited to one (1) Harmony Mobile infrastructure.
➢ Deployment, or pilot deployment, to a maximum of twenty (20) users.
➢ Policy conversion/migration from other third-party vendors to Check Point.
➢ Training material and delivery.
➢ Post ‘Go Live’ review or optimization.
➢ Uninstallation of any third-party vendor solutions from end-user devices.

SKU:
CPTS-PRO-HAR-MOBILE-JS-1Y

Learn more: To find out more, email us at ps@checkpoint.com.