

**PROFESSIONAL SERVICES****LONG-TERM CONSULTATION (RESIDENT ENGINEER)**

The Long-Term Consultant is a staff augmentation service for any customer that requires a subject-matter-expert.

The service is delivered by an expert consultant who is part of the Check Point Professional Services organization. The Long-Term Consultant provides a flexible suite of services to assist end users and partners with tasks and deliverables. Essentially, the Long-Term Consultant will become an extension of the customer's network security team.



**CHECK POINT**  
**PROFESSIONAL SERVICES**  
Consult • Design • Deploy • Operate • Optimize

**THE CHALLENGE**

IT Security Administrators need the type of technical support that goes beyond a break-fix solution. A dedicated Long-Term Consultant with a deep level of technical expertise, product knowledge and industry experience will be assigned. They will guarantee all your products are configured for optimal performance and provide consistent guidance about the best use of your Check Point products.

**THE SERVICE**

Your dedicated Long-Term Consultant can perform any of the following Check Point activities:

- Design and Architecture consulting services
- Support during upgrades/migration/maintenance windows, either on-site or remote assistance
- Enablement and Tuning of Software Blades
- Configuring and maintaining your security environment at Best Practices levels
- Optimization and fine tuning
- Review of high severity/critical service requests to ensure proper handling and attention

SKU	Description
CPTS-PRO-CON-YEAR-1Y	Resident Professional Services Engineer, 220 days package.

**Learn More:** to find out more, email us at [ps@checkpoint.com](mailto:ps@checkpoint.com).