The Advanced Technical Account Management (ATAM) Service is an add-on to any support contract type. The service is delivered by an ATAM engineer who is part of the Technical Services organization. The Advanced TAM engineer provides a flexible suite of services to assist end users and our partners with tasks and deliverables. Essentially, the ATAM engineer will become an extension of the customer’s network security team.

**CHALLENGE**

IT Security Administrators need the type of technical support that goes beyond a standard break-fix solution.

A dedicated ATAM engineer with a deep level of technical expertise, product knowledge and industry experience, will be assigned. They will guarantee all your products are configured for optimal performance and provide consistent guidance about the best use of your Check Point products.

**THE SERVICE**

Your designated ATAM engineer can perform any of the following Check Point support activities:

- Cybersecurity Resilience Test (CRT). (VAPT Services)
- Design and Architecture consulting services
- Support during upgrades/migration/maintenance windows, either on-site or remote assistance
- Assistance and enablement of software blades
- Proactive Health Checks and Best Practices Optimization and fine-tuning
- Coordination with R&D, TAC, and PS consultants on upcoming projects
- Review of high severity/critical service requests to ensure proper handling and attention

### AVAILABLE PACKAGES

<table>
<thead>
<tr>
<th>Packages</th>
<th>ATAM1 PLUS</th>
<th>ATAM1</th>
<th>ATAM2</th>
<th>ATAM3</th>
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<td>45 Days Bundle</td>
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<td>12 Days Bundle</td>
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</table>

**Starting at $25,000**

**Learn More**

To find out more, visit our website at [https://www.checkpoint.com/advanced-technical-account-management/](https://www.checkpoint.com/advanced-technical-account-management/) or email us at ATAM@checkpoint.com