Professional Services Harmony Connect (CA) Jump Start Delivery Scope

The Solution:
Check Point Professional Services Harmony Connect Corporate Access Jump Start package allows you to accelerate and ensure the success of your Harmony Connect implementation. With Check Point Professional Service’s expertise, you can expedite the design and install, ensure installed as per best practices, learn from the experts and maximise the return in investment.

Delivery:
The Harmony Connect Jump Start is to assist with designing, deploying, validating, and supporting your ‘Go Live’ of up to 20 users and 10 applications. The Jump Start will include the following activities:

1. Design and Planning
   a) Discuss pre-requisites including but not limited to IP addressing, port communication, etc.
   b) Design validation to ensure the purchased software and licenses contain all the required components for the design.
      i. Gather information related to applications to be shared.
         a. Validate the type of tunnel to be created for each (Web, RDP, Database, SSH, Bare Tunnel).
      ii. Gather information related network design.
      iii. Gather physical location of each site/application.
      iv. Gather information around IDP or Local user selection.
   c) Check Point Professional Services will document and depict the deployment to ensure the fundamentals are correct from the beginning.
   d) Detailed ‘Method of Procedure’ documentation defining the entire install process.
   e) Provide detail related to Corporate Application tunnel endpoint requirements.

2. Pre-production and Implementation:
   a) Provide customer with the necessary cloud infrastructure access.
   b) Pre-production setup and configuration of up to Harmony Connect management console.
   c) Work with customer to define appropriate POP selection and create sites as required.
   d) Provide Docker creation script to be run on designated tunnel endpoint system.
   e) Create customer requested applications and test basic functionality.
   f) Configure system to connect to customer IDP (if required).
   g) Add users/groups to system (if IDP is not in use).
   h) Set permissions for applications based on customer requirements.
   i) Validate that the deployment was successful.

3. Production Cutover:
   a) Out of hours cutover/Go Live assistance.

Knowledge Transfer:

Documentation Deliverables:
1. Questionnaire defining purchase and connectivity requirements.
   a. Check Point Professional Services will work with Sales, SE and Customer/Partner to validate
      the purchase meets the proposed design.
2. Detailed ‘Method of Procedure’.
   a. Detailed documentation stating and depicting the entire install process with every command
      and configuration step used in the deployment.
   a. Check sheet ensuring install to Check Point Connect best practices.

**Out of Scope Deliverables for JumpStart**

Please contact PS for more details:

1. Deployment is limited to one (1) Harmony Connect infrastructure.
2. Deployment, or pilot deployment, to a maximum of twenty (20) users and 1 Branch Office.
3. Policy conversion/migration from other third-party vendors to Check Point.
4. Training material and delivery.
5. Post ‘Go Live’ review or optimisation.
6. Adjusting application to better support HC CA infrastructure.

**Add-Ons**

To cater for the diversity of different deployment types, to control expenditure and to cater for your exact
needs, the following add-ons are available to compliment the standard JumpStart:

Add-ons include:
- Additional blocks of user deployment in 50 user chunks and/or per branch office.