Professional Services Harmony Connect (IA) Jump Start Delivery Scope

The Solution:
Check Point Professional Services Harmony Connect Internet Access Jump Start package allows you to accelerate and ensure the success of your Harmony Connect implementation. With Check Point Professional Service’s expertise, you can expedite the design and install, ensure installed as per best practices, learn from the experts and maximise the return in investment.

Delivery:
The Harmony Connect Jump Start is to assist with designing, deploying, validating, and supporting your ‘Go Live’ of up to 20 users and/or 1 Branch office. The Jump Start will include the following activities:

1. Design and Planning
   a) Discuss pre-requisites including but not limited to IP addressing, port communication, etc.
   b) Design validation to ensure the purchased software and licenses contain all the required components for the design.
      i. Gather information related to end user devices including OS version and build.
      ii. Gather information related to Branch Office routing/sd-wan systems (IE: Addressing, HW manufacturer etc).
      iii. Gather network diagrams and desired “internal” routing vs. external routing addressing
      iv. Gather information around IDP or Local user selection.
   c) Check Point Professional Services will document and depict the deployment to ensure the fundamentals are correct from the beginning.
   d) Detailed ‘Method of Procedure’ documentation defining the entire install process.

2. Pre-production and Implementation:
   a) Provide customer with the necessary cloud infrastructure access.
   b) Pre-production setup and configuration of up to Harmony Connect management console.
   c) Work with customer to define appropriate POP selection and create site for proper operation.
   d) Provide configuration to apply to Branch Office systems .
      i) Troubleshoot network connections/tunnel creation from the Check Point system side.
   e) Configure system to connect to customer IDP (if required).
   f) Add users/groups to system (if IDP is not in use).
   g) Configure the system to allow access without protection where required (IE: while on a corporate office).
   h) Configure Generic policy to match enterprise protection requirements.
   i) Deliver Harmony Connect application for customer to distribute.
   j) Validate that the deployment was successful.

3. Production Cutover:
   a) Out of hours cutover/Go Live assistance.

Knowledge Transfer:
**Documentation Deliverables:**

1. Questionnaire defining purchase and connectivity requirements.
   a. Check Point Professional Services will work with Sales, SE and Customer/Partner to validate the purchase meets the proposed design.
2. Detailed ‘Method of Procedure’.
   a. Detailed documentation stating and depicting the entire install process with every command and configuration step used in the deployment.
   a. Check sheet ensuring install to Check Point Connect best practices.

**Out of Scope Deliverables for JumpStart**

Please contact PS for more details:

1. Deployment is limited to one (1) Harmony Connect infrastructure.
2. Deployment, or pilot deployment, to a maximum of twenty (20) users and 1 Branch Office.
3. Policy conversion/migration from other third-party vendors to Check Point.
4. Training material and delivery.
5. Post ‘Go Live’ review or optimisation.
6. Direct configuration of any third-party vendor systems to establish Branch Office connection.

**Add-Ons**

To cater for the diversity of different deployment types, to control expenditure and to cater for your exact needs, the following add-ons are available to compliment the standard JumpStart:

Add-ons include:
- Additional blocks of user deployment in 50 user chunks and/or per branch office.