







# PROFESSIONAL SERVICES HARMONY ENDPOINT HEALTH CHECK









## **On-Prem Harmony EP Server**

## **REQUIREMENTS**

- 1. Remote access / session for remote access to the EP server.
- 2. Obtain a migrate export from the customer environment.
- 3. Obtain the cpinfo from the customer environment.
- 4. Obtain Endpoint EPcpinfo sk158572.
- 5. Customer environment replicated in a Check Point Lab.

#### **TASKS**

- 1. Review server version and determine if there are any relevant updates pending or recommended.
- 2. Review hardware setup and validate that it meets recommended system requirements based on server load.
- 3. Review all policies for blades in use and Best Practices recommendations.
- 4. Review of AD \ Local Machines \ Virtual groups for Best Practices.
- 5. Review the deployment rules and Packages for export.
- 6. Review the current Client version in use and determine if upgrades are recommended.
- 7. Review the client database in order to optimize the space on the server.
- 8. Review the Endpoint Server logs for any undiagnosed issues.
- 9. Review the current license usage to reflect the real consumption of license seats.
- 10. Expert recommendation on how to optimize or improve the Harmony EP environment.

#### **DELIVERABLES**

- Expert Consultation.
- Documentation / Report.

## **OUT OF SCOPE**

Anything that is not mentioned in the tasks and deliverables will be deemed out of scope.







# **Harmony EP Infinity Portal**

# **REQUIREMENTS**

1. Login to the cloud instance with Read-Only access.

## **TASKS**

- 1. Review of all policies for blades in use and Best Practices recommendations.
- 2. Review of AD \ Local Machines \ Virtual groups for Best Practices.
- 3. Review the deployment rules and Packages for export.
- 4. Review the current Client version in use and determine if upgrades are recommended.
- 5. Review the Endpoint Server logs for any undiagnosed issues.
- 6. Review the current license usage to reflect the real consumption of license seats.
- 7. Expert recommendation on how to optimize or improve the Harmony EP environment.

## **DELIVERABLES**

- Expert Consultation.
- Documentation / Report.

## **OUT OF SCOPE**

Anything that is not mentioned in the tasks and deliverables will be deemed out of scope.





# **DETAILS**

• Please contact PS at ps@checkpoint.com for more details.

DEPLOYMENT	PS SKU
ON-PREMISE SERVER	CPTS-PRO-EP-HC-1Y
INFINITY PORTAL	CPTS-PRO-EPMaaS-HC-1Y



#### Worldwide Headquarters

5 Ha'Solelim Street, Tel Aviv 67897, Israel | Tel: 972-3-753-4555 | Fax: 972-3-624-1100 | Email: info@checkpoint.com

#### U.S. Headquarters

959 Skyway Road, Suite 300, San Carlos, CA 94070 | Tel: 800-429-4391; 650-628-2000 | Fax: 650-654-4233

www.checkpoint.com

