



Professional Services Harmony Mobile Jump Start Delivery Scope

The Solution:

Check Point Professional Services Harmony Mobile Jump Start package allows you to accelerate and ensure the success of your Harmony Mobile implementation. With Check Point Professional Service's expertise, you can expedite the design and install, ensure installed as per best practices, learn from the experts and maximise the return in investment.

Delivery:

The Harmony Mobile Jump Start is to assist with designing, deploying, validating, and supporting your 'Go Live' of up to 20 users. The Jump Start will include the following activities:

1. Design and Planning

- a) Discuss pre-requisites including but not limited to IP addressing, port communication, etc.
- b) Design validation to ensure the purchased software and licenses contain all the required components for the design.
 - Gather information related to end user devices including OS version and build.
 - Gather information related to MDM/EMM/UEM system and requirements.
 - Customer must have access to management systems as a full administrator.
 - If using MaaS360 customer must have or request application IDs as provided by IBM (not locally available). Check Point to validate this information is available.
- c) Check Point Professional Services will document and depict the deployment to ensure the fundamentals are correct from the beginning.
- d) Validate user device environment and privacy requirements. IE: BYOD, corporate owned devices, COPE etc.
- e) Detailed 'Method of Procedure' documentation defining the entire install process.

2. Pre-production and Implementation:

- a) Provide customer with the necessary cloud infrastructure access.
- b) Pre-production setup and configuration of up to Harmony Mobile management console.
- c) Define and assist in creation of Service Account/Administrative accounts needed within UEM.
 - i) This will include accounts required for API connections to establish syncing between the systems.
- d) Addition of Application to the Enterprise application store within management system.
- e) Create required groups/OUs/policies within MDM/UEM/EMM solution to enact Harmony Mobile.
- f) Implement Zero Touch configuration for distribution and start-up of application (Protect) if requested.
- g) Configure Generic policy to match customer enterprise requirements within Harmony Mobile dashboard.
- h) Customize Harmony Mobile setup email for customer if required (stand-alone users only).
- i) Validate that the deployment was successful.
- j) Define generic rule base and configure as per customer requirement.

3. Production Cutover:

- a) Out of hours cutover/Go Live assistance.

Knowledge Transfer:

- a. Management Setup, Installation and Maintenance.

Documentation Deliverables:

1. Questionnaire defining purchase and connectivity requirements.
 - a. Check Point Professional Services will work with Sales, SE and Customer/Partner to validate the purchase meets the proposed design.
2. Detailed 'Method of Procedure'.
 - a. Detailed documentation stating and depicting the entire install process with every command and configuration step used in the deployment.
3. Sign-off/Check sheet ensuring install to Check Point best practices.
 - a. Check sheet ensuring install to Check Point Mobile best practices.

Out of Scope Deliverables for JumpStart

Please contact PS for more details:

1. Deployment is limited to one (1) Harmony Mobile infrastructure.
2. Deployment, or pilot deployment, to a maximum of twenty (20) users.
3. Policy conversion/migration from other third-party vendors to Check Point.
4. Training material and delivery.
5. Post 'Go Live' review or optimisation.
6. Uninstallation of any third-party vendor solutions from end-user devices.

Add-Ons

To cater for the diversity of different deployment types, to control expenditure and to cater for your exact needs, the following add-ons are available to compliment the standard JumpStart:

Add-ons include:

- Additional blocks of user deployment in 50 user chunks.