Privacy Policy

This Privacy Policy explains how we use the personal information that Check Point collects or generates both in relation to the Check Point website (www.checkpoint.com), products and services and other business operation, except for human resources and recruiting.

1. Background

1.1. Check Point Software Technologies Ltd., with its registered office at 5 Shlomo Kaplan Street, Tel Aviv 67897, Israel (email: privacy_inquiries@checkpoint.com) and other companies in the Check Point group collect and use certain Personal Data. Check Point is responsible for ensuring that it uses that Personal Data in compliance with data protection laws and regulations.

1.2. At Check Point we respect the privacy of our clients and we are committed to keeping all your Personal Data secure. This Privacy Policy governs the handling of Personal Data by Check Point in the course of carrying on commercial activities.

1.3. We use the following definitions in this Privacy Policy: “Check Point”, “we” or “us” means Check Point Software Technologies Ltd. and other companies in the Check Point group. “Personal Data” means any data which relates to a living individual who can be identified from that data or from that data and other information which is in the possession of, or is likely to come into the possession of, Check Point (or its representatives or service providers). In addition to factual information, it includes any expression of opinion about an individual and any indication of the intentions of Check Point or any other person in respect of an individual.

2. THE SOURCES OF THE INFORMATION WE COLLECT

This Privacy Policy concerns the following sources of information that we collect about you when providing the following products and services:

- Information we receive through our websites (e.g. www.checkpoint.com) (“Check Point Websites”), emails, marketing communication
- Information we received through our business partners;
- Information we receive through our products (“Check Point Products”), support, mobile security solutions and/or cloud-based services (“Check Point Services”).

3. THE TYPES OF PERSONAL DATA WE COLLECT

Many of the services offered by Check Point require us to obtain Personal Data about you in order to perform the services we have been engaged to provide. In relation to each of the services described at paragraph 2.1 above, we will collect and process the following Personal Data about you:

3.1. Information that you provide to Check Point. This includes information about you that you provide to us. The nature of the services you are requesting will determine the kind of Personal Data we might ask for, though such information may include (by way of a non-exhaustive list):

- basic Personal Data (such as first name; family name; position in the company [title]; company name; company email address; business phone number; business address; city; postcode; country);
- any information that you choose to share on Check Point internet forums which may be considered Personal Data. (Please note that Check Point does not collate information included on Check Point internet forums together with Personal Data from your User Center account or profile);
3.2. **Information that we collect or generate about you.** This includes (by way of non-exhaustive list):

- a file with your contact history to be used for enquiry purposes so that we may ensure that you are satisfied with the services which we have provided to you;
- through our cloud security services, traffic and security reports that include information on the internet usage of the organization’s computer users (e.g. what websites were visited by each user, any documents downloaded, security incidents, prevention measures taken by the gateway, etc.);
- activity data relating to the use of protected documents, such as altering a document’s permissions and information regarding the individual that performed the activity; and
- through our cloud Harmony Email & Office service, the files and email correspondence (included the content therein) found in your accounts connected to such service.

3.3. **Cookies.**

- When you visit Check Point Websites, cookies are used to collect technical information about the services that you use, and how you use them.
- For more information on the cookies used by Check Point, please see the Check Point Cookies Notice.

3.4. **Anonymized data.**

- In addition to the categories of Personal Data described above, Check Point will also process further anonymized information and data that is not processed by reference to a specific individual.

4. **HOW WE USE YOUR INFORMATION**

4.1. Your Personal Data may be stored and processed by us in the following ways and for the following purposes:

- for ongoing review and improvement of the information provided on Check Point Websites to ensure they are user friendly and to prevent any potential disruptions or cyber attacks;
- to allow you to use and access the functionality provided by the Check Point Products and the Check Point Services;
- to assess your application for Check Point Products and Check Point Services, where applicable;
- to set up customers to use Check Point Products and Check Point Services;
- to set up users to use the User Center;
- to conduct analysis required to detect malicious data and understand how this may affect your IT system;
- for statistical monitoring and analysis of current attacks on devices and systems and for the on-going adaptation of the solutions provided to secure devices and systems against current attacks;
- to understand feedback on Check Point Products and Check Point Services and to help provide more information on the use of those products and services quickly and easily;
- to communicate with you in order to provide you with services or information about Check Point and Check Point Products and Check Point Services;
- to send you e-mail updates on the latest cyber security trends, news, upcoming events and other marketing or promotional materials;
- for in-depth threat analysis;
- to understand your needs and interests;
- for the management and administration of our business;
- in order to comply with and in order to assess compliance with applicable laws, rules and regulations, and internal policies and procedures;
- for the administration and maintenance of databases storing Personal Data to market Check Point’s products and services; or
- for back-up and data loss prevention.
4.2. However when we use Personal Data we make sure that the usage complies with law and the law allows us and
requires us to use Personal Data for a variety of reasons. These include:
• we need to do so in order to perform our contractual obligations with our customers;
• we have obtained your consent;
• we have legal and regulatory obligations that we have to discharge;
• we may need to do so in order to establish, exercise or defend our legal rights or for the purpose of legal
proceedings;
• the use of your Personal Data as described is necessary for our legitimate business interests, such as:
  • allowing us to effectively and efficiently manage and administer the operation of our business;
  • maintaining compliance with internal policies and procedures;
  • monitoring the use of our copyrighted materials;
  • enabling quick and easy access to information on the Check Point Products and the Check Point
    Services;
  • offering optimal, up-to-date security solutions for mobile devices and IT systems;
  • sending you e-mail updates on the latest cyber security trends, news, upcoming events and other
    marketing or promotional materials; and
  • obtaining further knowledge of current threats to network security in order to update our security
    solutions and provide these to the market.

4.3. We will take steps to ensure that the Personal Data is accessed only by employees of Check Point that have a need
to do so for the purposes described in this Privacy Policy.

5. DISCLOSURE OF INFORMATION TO THIRD PARTIES

5.1. We may share your Personal Data within the Check Point group of companies for the purposes described above.

5.2. We may also share your Personal Data outside of the Check Point group for the following purposes:
• with our business partners. For example, this could include our partners from whom you or your company or
  your organization purchased the Check Point product(s). Personal Data will only be transferred to a business
  partner who is contractually obliged to comply with appropriate data protection obligations and the relevant
  privacy and confidentiality legislation;
• with third party agents and contractors for the purposes of providing services to us (for example, Check
  Point’s accountants, professional advisors, IT and communication and marketing providers and debt
  collectors). These third parties will be subject to appropriate data protection obligations and they will only
  use your Personal Data as described in this Privacy Policy;
• to the extent required by law, for example if we are under a duty to disclose your Personal Data in order to
  comply with any legal obligation (including, without limitation, in order to comply with tax reporting
  requirements and disclosures to regulators), or to establish, exercise or defend its legal rights;
• if we sell our business or assets, in which case we may need to disclose your Personal Data to the prospective
  buyer for due diligence purposes; and
• if we are acquired by a third party, in which case the Personal Data held by us about you will be disclosed to
  the third party buyer.

6. INTERNATIONAL TRANSFERS OF PERSONAL DATA
6.1. Check Point is a global business. Our customers and our operations are spread around the world. As a result, we collect and transfer Personal Data on a global basis. That means that we may transfer your Personal Data to locations outside of your country.

6.2. **Europe.**

Where we transfer your Personal Data to another country outside the European Economic Area ("EEA") or the United Kingdom ("UK"), we will ensure that it is protected and transferred in a manner consistent with legal requirements. In relation to data being transferred outside of Europe or the UK, for example, this may be done in one of the following ways:

- the country that we send the data to, might be approved by the European Commission as offering an adequate level of protection for Personal Data (for example, Israel is an approved country);
- the recipient might have signed up to a contract based on applicable “model contractual clauses” approved by the European Commission, obliging them to protect your Personal Data; or
- in other circumstances the law may permit us to otherwise transfer your Personal Data outside Europe.

You can obtain more details of the protection given to your Personal Data when it is transferred outside Europe or the UK (including a copy of the standard data protection clauses which we have entered into with recipients of your Personal Data) by contacting us as described in paragraph 11 below.

6.3. **China.** For residents in the mainland of the People’s Republic of China ("Mainland China"), we may transfer, access or store your Personal Data outside of the Mainland China where we are satisfied that adequate levels of protection are in place to protect the integrity and security of your Personal Data or adequate security measures are adopted and in compliance with the applicable laws, such as contractual arrangements. Where required by applicable laws, we will put in place appropriate measures to ensure that all processing of your Personal Data outside of the Mainland China is safeguarded by the equivalent level of data protection in the Mainland China.

7. **HOW WE SAFEGUARD YOUR INFORMATION**

7.1. We have extensive controls in place to maintain the security of our information and information systems. Client files are protected with safeguards according to the sensitivity of the relevant information. Appropriate controls (such as restricted access) are placed on our computer systems. Physical access to areas where Personal Data is gathered, processed or stored is limited to authorized employees.

7.2. As a condition of employment, Check Point employees are required to follow all applicable laws and regulations, including in relation to data protection law. Access to sensitive Personal Data is limited to those employees who need it to perform their roles. Unauthorized use or disclosure of confidential client information by a Check Point employee is prohibited and may result in disciplinary measures.

7.3. Check Point requires its employees worldwide to complete annual trainings on data protection and security. Such trainings are aimed to make sure that Check Point’s employees understand and follow Check Point’s privacy policies and guidelines when handling Personal Data.

7.4. When you contact a Check Point employee about your file, you may be asked for some Personal Data. This type of safeguard is designed to ensure that only you, or someone authorized by you, has access to your file.

8. **HOW LONG WE KEEP YOUR PERSONAL DATA**
How long we will hold your Personal Data for, will vary and will be determined by the following criteria:
• the purpose for which we are using it – Check Point will need to keep the data for as long as is necessary for that purpose; and
• legal obligations – laws or regulation may set a minimum period for which we have to keep your Personal Data.

9. YOUR RIGHTS

9.1. In all the above cases in which we collect, use or store your Personal Data, you may have the following rights and, in most cases, you can exercise them free of charge. These rights include:
• the right to obtain information regarding the processing of your Personal Data and access to the Personal Data which we hold about you;
• the right to withdraw your consent to the processing of your Personal Data at any time. Please note, however, that we may still be entitled to process your Personal Data if we have another legitimate reason for doing so. For example, we may need to retain Personal Data to comply with a legal obligation;
• in some circumstances, the right to receive some Personal Data in a structured, commonly used and machine-readable format and/or request that we transmit those data to a third party where this is technically feasible. Please note that this right only applies to Personal Data which you have provided directly to Check Point;
• the right to request that we rectify your Personal Data if it is inaccurate or incomplete;
• the right to request that we erase your Personal Data in certain circumstances. Please note that there may be circumstances where you may ask us to erase your Personal Data but we are legally entitled to retain it;
• the right to request that we restrict our processing of your Personal Data in certain circumstances. Again, there may be circumstances where you ask us to restrict our processing of your Personal Data but we are legally entitled to refuse that request; and
• the right to lodge a complaint with the relevant data protection regulator if you think that any of your rights have been infringed by us.

9.2. You can exercise your rights by contacting us using the details listed in paragraph 11 below.

10. DESIGNATED REPRESENTATIVE

10.1. Check Point’s registered office may be contacted using the following contact information:

Address: Check Point Software Technologies Ltd.,
5 Shlomo Kaplan Street, Tel Aviv 67897, Israel
Attention: Legal Department

Email Address: privacy_inquiries@checkpoint.com

10.2. Check Point’s designated representative in the EU may be contacted using the following contact information:

Address: Check Point Software Technologies GmbH,
Oskar-Messter-Str. 13,
85737, Ismaning
Germany

Email Address: contact-germany@checkpoint.com
11. QUESTIONS AND CONCERNS

11.1. If you have any questions or concerns about Check Point’s handling of your Personal Data, or about this Policy, please contact our Privacy Officer using the following contact information:

Address: Check Point Software Technologies Ltd.,
5 Shlomo Kaplan Street, Tel Aviv 67897, Israel
Attention: Legal Department

Email Address: privacy_inquiries@checkpoint.com

11.2. We are usually able to resolve privacy questions or concerns promptly and effectively. If you are not satisfied with the response you receive from our Privacy Officer, you may escalate concerns to the applicable privacy regulator in your jurisdiction. Upon request, Check Point’s Data Protection Officer will provide you with the contact information for that regulator.